GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

STARRED QUESTION NO:115
ANSWERED ON:26.11.2009
RESERVATION QUOTAS
Gorakhnath Shri ;Naranbhai Shri Kachhadia

Will the Minister of RAILWAYS be pleased to state:

(a) the details of the various quotas under which waitlisted tickets are confirmed;

(b) whether the Railways have received complaints regarding non-adherence to such quota or diversion of quota for confirmation of tickets;

(c) if so, the number of such complaints received during the last three years; and

(d) the action taken by the Railways thereon?

Answer

MINISTER OF RAILWAYS(KUMARI MAMATA BANERJEE)

(a) to (d): A Statement is laid on the Table of the Sabha.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF STARRED QUESTION NO.115 BY SHRI KACHHADIA NARANBHAI AND SHRI GORAKHNATH PANDEY TO BE ANSWERED IN LOK SABHA ON 26-11-2009 REGARDING RESERVATION QUOTAS.

(a): Wait-listed passengers are confirmed against the accommodation falling vacant due to cancellation of confirmed tickets, on attachment of extra coaches as also against the unutilised Quotas viz. Tatkal, Defence, Foreign Tourist, Parliament House, Out-station and High Official Requisition (HOR)/Emergency Quota(EQ), Senior Citizen Quota, etc.

(b) to (d): Though all possible efforts are made to adhere to the guidelines framed for utilisation of various quotas for the specific category of passengers, yet the possibility of stray cases of non-adherence, inadvertently, in view of large number of such requests cannot be ruled out.Whenever such instance of non-adherence comes to notice, the same is examined on case to case basis and necessary action is taken. However, centralised data of such non-adherence and complaints arising therefrom is not maintained.